IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: William Flanagan et al

For: System and Method for Process Mining

Docket Number: ET00-008 CIP

Assistant Commissioner for Patents Washington, D. C. 20231

Attention: Patents, New Applications

Dear Sir:

Transmitted herewith for filing is the patent application of:

William Flanagan, Jeffrey Conklin, David Foucher, and Daniel Foucher

for: System and Method for Process Mining

Also enclosed are:

— <u>74</u> sheets of formal drawings; and

—a postcard.

Date: October 30, 2000

Maureen Stretch Reg. No. 29,447 26 Charles Street Natick, MA 01760 (508)-653-8143

EXPRESS MAIL CERTIFICATE

Express Mail Label Number <u>EF126925187US</u> Date of Deposit <u>10/30/00</u>. I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" Service under 37 CFR 1.10 on the date indicated above and is addressed to the Assistant Commissioner of Patents, Washington, D.C. 20231.

Maureen Stretch, Reg. No. 29,447 26 Charles Street Natick, MA 01760 508) 653-8143

